



CREDIBILITY • INTEGRITY • ACHIEVEMENT

Standards Overview

Standards for Focused Standards

Core Standards

Ethics

Conflict of Interest
Protection of Reporters of Suspected Misconduct
Professional Conduct

CA-ETH 2
CA-ETH 4
CA-ETH 5

Finance

Internal Control Environment
Financial Risk Assessment
Financial Accountability

CA-FIN 2
CA-FIN 3
CA-FIN 6

Finance (Public)

Internal Control Environment
Financial Risk Assessment
Financial Management

CP-FIN 1
CP-FIN 2
CP-FIN 3

Governance

Governing Body and Community Representation
Governance Responsibilities
Oversight of Investments

CA-GOV 2
CA-GOV 6
CA-GOV 7

Human Resources

Work Environment
Human Resources Planning
Recruitment, Selection, and Deployment
Satisfaction and Retention
Human Resource Practices

CA-HR 1
CA-HR 2
CA-HR 3
CA-HR 4
CA-HR 5

Performance and Quality Improvement

Leadership Endorsement of Quality and Performance Values

CA-PQI 1

The Foundation for Broad Use of PQI	CA-PQI 2
Support for Performance and Outcomes Measurement	CA-PQI 3
Analyzing and Reporting Information	CA-PQI 4
Use and Communication of Quality Information to Make Improvements	CA-PQI 5
Staff Training and Support	CA-PQI 6

Risk Prevention and Management

Risk Prevention	CA-RPM 2
Medication Control and Administration	CA-RPM 3
Security of Information	CA-RPM 6
Case Records	CA-RPM 7
Access to Case Records	CA-RPM 8
Contracts and Service Agreements	CA-RPM 9
Quality Monitoring of Purchased Services	CA-RPM 10

Administrative Service Environment

Promotion of Health and Safety	CA-ASE 1
Facility Maintenance	CA-ASE 4
Tools and Equipment	CA-ASE 5
Safety and Security	CA-ASE 6
Emergency Response Preparedness	CA-ASE 7
Special Health Precautions	CA-ASE 8

Behavior Support and Management Practices

Philosophy and Organization Policy	CA-BSM 1
Behavior Support and Management Practices	CA-BSM 2
Safety Training	CA-BSM 3
Restrictive Behavior Management Intervention Training	CA-BSM 4
Restrictive Behavior Management Interventions	CA-BSM 5
Documentation and Debriefing	CA-BSM 6

Client Rights

Protection of Rights and Ethical Obligations	CA-CR 1
Confidentiality and Privacy Protections	CA-CR 2
Grievance Procedures	CA-CR 3
The Rights of Persons with Developmental Disabilities	CA-CR 4

Training and Supervision

Training Content	CA-TS 2
Supervision	CA-TS 3
Training for Direct Service Personnel Providing Developmental Disabilities Services	CA-TS 4

Administration

Scope of Services

CP-AM 3

Agency Oversight and Community Representation

CP-AM 5

Administrative Responsibilities

CP-AM 7