



Standards Update:

Community Connections and Coordination CA-CRI 5.01

Publication: 8th Edition\Canadian

Issue: Revised Standard

Effective Date: May 1, 2007

Discussion: Based on research and response from the field, this standard has been revised to reflect best practice. This Standards Update applies to all organisations whose Accreditation Agreement has been received by COA on or following May 1, 2007. For all other organisations, this Standards Update is optional.

Revised Standard

CA-CRI 5.01

To ensure rapid and efficient access, the organisation establishes formal procedures for working with emergency responders including:

- a. police and fire departments;
- b. hospital emergency rooms;
- c. mental and physical health crisis teams; **and**
- d. child and adult protective services.

Original Standard

CA-CRI 5.01

To ensure rapid and efficient access, the organisation establishes formal procedures for working with emergency responders including:

- a. police and fire departments;
- b. hospital emergency rooms;
- c. mental and physical health crisis teams;
- d. child and adult protective services; **and**
- e. ~~the telephone company.~~