



Standards Update:

Personnel Who Provide Services to Older Adults and Special Needs Individuals CA-HCS 10.02

Publication: 8th Edition\Canadian

Issue: Revised Standard, New Interpretation

Effective Date: December 1, 2007

Discussion: Based on research and response from the field, this Standard has been revised, and an Interpretation has been added. This Standards Update applies to all organisations whose Accreditation Agreement has been received by COA on or following December 1, 2007. For all other organisations, this Standards Update is optional.

Revised Standard

CA-HCS 10.02

Personnel who provide assessment, care management, and supervision of care for individuals with profound social or emotional problems and complicated medical conditions:

- a. are qualified by an advanced degree from an accredited program in an appropriate human service field and a minimum of two years experience in direct services, or case management; or
- b. **have a bachelor's degree and** an equivalent number of years **supervisory** experience and demonstrated skills providing level of care decisions for in home service delivery.



Original Standard

CA-HCS 10.02

Personnel who provide assessment, care management, and supervision of care for individuals with profound social or emotional problems and complicated medical conditions:

- c. are qualified by an advanced degree from an accredited program in an appropriate human service field and a minimum of two years experience in direct services, or case management; or
- d. ~~are actively and continuously pursuing an advanced degree and have~~ an equivalent number of years experience and demonstrated skills providing level of care decisions for in home service delivery.

New Interpretation

Individuals can demonstrate competence through a combination of appropriate supervision by an individual with an advanced degree, specialised training, experience, and skills.